Accessing your eScout quarantined mail and settings

To access your eScout mail quarantine, please login with your email credentials to your eScout interface at https://e-scout.domain.com and click on the eScout tab. Once there, you v
options to view and manage your spam quarantine as well as change your mail filtering settings.
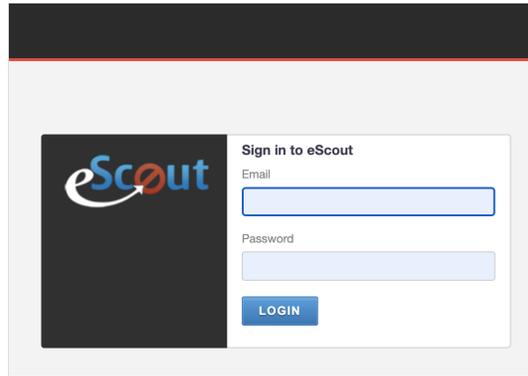
Suspected Spam / Suspicious Attachments / Viruses

The first four tabs of the eScout panel hold your suspected delivered messages, spam messages, messages with suspicious file attachments, and known viruses. eScout is a learnin
improves its accuracy over time, and one way to help train it is by confirming known good mail, known SPAM/Virus messages or rescuing email that has been quarantined incorrectly
email is rescued from eScout, it is immediately delivered to your Inbox. When an email is confirmed as SPAM, it is learned and removed from eScout.

| | Delivered Mail (6) | Spam (4) | Suspicious Attachments (0) | Viruses (0) | White/Black List | Settings | Adva |

Delivered Messages

Score	Received	From	Subject	○ SPAM	◉ Not SF
2.2	Jul 5 - 02:47 PM	sfi.1285@envfrm.rsys2.com	We want to keep you in the know	○	○
-0.8	Jul 4 - 11:23 AM	bounce-857_html-335459853-899135-260169-49177@b...	$50 off: Special 4th of July coupon	○	○
-1.6	Jul 11 - 11:59 AM	bounce-857_html-335459853-902466-260169-45899@b...	Get free apps, games & more with Media Lounge	○	○
-1.6	Jul 9 - 04:01 PM	bounce-857_html-335459853-901633-260169-14349@b...	NEW! Expedia Rewards is now Expedia+ rewards	○	○
-1.6	Jul 8 - 05:02 PM	bounce-857_html-335459853-900947-260169-39043@b...	Introducing Daily Deals: Up to 50% off	○	○
-1.6	Jul 7 - 11:23 AM	bounce-857_html-335459853-900195-260169-51182@b...	Super low fares	○	○

CONFIRM SELECTED IT

| | Delivered Mail (6) | Spam (4) | Suspicious Attachments (0) | Viruses (0) | White/Black List | Settings | Adva |

Suspected Spam

Score	Received	From	Subject	◉ SPAM	○ Not SF
3.5	Jul 10 - 10:42 AM	bo-b685ghabfbwd70auy6s5fqddm68ugf@b.mailer.insu...	Find the Best Insurance Rate for Your CHEVROLET...	○	○
3.6	Jul 8 - 02:27 PM	sfi.1285@envfrm.rsys2.com	We have great tips to share with you	○	○
3.8	Jul 7 - 10:42 AM	bo-b68xdeubfbwd70auy7b3zqddm68umh@b.mailer.insu...	Compare Homeowners Insurance Quotes in Fort Yat...	○	○
3.8	Jul 8 - 10:42 AM	bo-b68v9tgbfbwd70auy75hwqddm68uma@b.mailer.insu...	You Don�t Have to Wait Until Obamacare Open Enr...	○	○

CONFIRM SELECTED IT

| | Delivered Mail (6) | Spam (4) | Suspicious Attachments (0) | Viruses (0) | White/Black List | Settings | Adva |

Suspicious Attachments

No messages

| Delivered Mail (6) | Spam (4) | Suspicious Attachments (0) | **Viruses (0)** | White/Black List | Settings | Adva |

Viruses/Malware

No messages

Editing White/Black Lists

If you are experiencing repeat problems with known domains or senders, you can add them to your white list to ensure that all messages are promptly delivered to your Inbox. You c complete email addresses, or partial matches, i.e. @domain.com. The same holds true for adding senders/domains to the black list to ensure that no messages from these sources to your Inbox.

| Delivered Mail (6) | Spam (4) | Suspicious Attachments (0) | Viruses (0) | **White/Black List** | Settings | Adva |

The address has been added.

E-mail address to add (wildcards: * and ?):

List to add to:
- ● Whitelist
- ○ Blacklist

ADD TO LIST

Address	Whitelist	Blacklist	Remove
badtest@badtest.com	○	●	●
test@test.com	●	○	●

UPDATE

Accessing and modifying settings

eScout filtering strength is automatically preset to a moderate level. You can, however, adjust the SPAM protection levels to your preferences.

| Delivered Mail (6) | Spam (4) | Suspicious Attachments (0) | Viruses (0) | White/Black List | **Settings** | Adva |

Current SPAM Protection

Choose one of the below settings to increase or decrease the aggressiveness of your e-Scout quarantine. High settings are perfectly safe. You may occasionally encounter a legitimate message quarantined by mistake. Simply rescue the quarantined message to tell e-Scout that mail from this sender is legitimate; e-Scout will deliver the message and remember your choice when scanning future messages.

- ○ Off
- ○ Low (Blocks the least SPAM)
- ● Medium (Balanced)
- ○ High (Blocks the most SPAM)

4 SPAM items blocked for You	**0** Viruses blocked for You
1085726 Spam items blocked systemwide	**1851** Viruses blocked systemwide

CHANGE LEVEL

Changing advanced options

You can adjust eScout advanced options to be reminded of your quarantined email, or to receive a periodical digest of eScout's filtering activity.

| Delivered Mail (6) | Spam (4) | Suspicious Attachments (0) | Viruses (0) | White/Black List | Settings | Adva |

E-mail Addresses

| Primary Address | | mailbox@domain.com |

Miscellaneous Settings

Send quarantine reminder e-mail?	○ Yes ● No
Add senders of rescued mail to your whitelist?	● Yes ○ No
Mail items to be displayed on each page?	50
Email Digest interval?	Current (0)

UPDATE ADVANCED SETTINGS