



Battery Backup Notification

New Battery Backup Power Choices for Our Fiber-to-the-Home Customers

When your Fiber-to-the-Home (FTTH) service was installed, you were given the option to lease an 8-hour backup battery to power your voice service during power outages. Recently the FCC revised its rules and now require a 24-hour battery backup option be made available. All FTTH customers now have the option to sign up for an 8-hour or 24-hour battery maintenance and replacement service.

Why do I need a backup battery?

With the investment in and deployment of fiber, the most advanced network available today, the one function that copper provided that fiber cannot is line power. Copper-based telephone service continued functioning during a power outage because low-voltage power passed through the line, keeping the telephone operating. Today's fiber technology is made of glass, which cannot carry low-voltage power across it. It is important you understand that your fiber telephone service will not function during a power outage without a battery backup option, removing the ability to make ANY calls, including emergency calls to 911.

Adams' battery backup options will only power your telephone service. Adams' backup options do not provide power to any services other than telephone. Home security systems, medical monitoring devices, routers and other equipment will not run on a home telephone backup battery.

Adams' 8-Hour Battery Maintenance Service

Adams will provide and maintain an 8-hour battery for \$2.50 per month. Under this plan, Adams will provide the battery, monitor battery performance, and replace the battery when it no longer performs to its specifications. The battery offered for lease by Adams is approximately 7.5 pounds and is roughly 7.5"x7.5"x3.5". Our backup batteries are expected to last at least 8 hours on standby power.

Adams' 24-Hour Battery Maintenance Service

Adams will provide and maintain a 24-hour battery for \$15.00 per month. Under this new plan, Adams will provide the battery, monitor battery performance, and replace the battery when it no longer performs to its specifications. The battery offered for lease by Adams consists of 2 parts. The first is approximately 7.5 pounds and is roughly 7.5"x7.5"x3.5". The second is approximately 16.5 pounds and is roughly 11"x12"x4". Our backup batteries are expected to last at least 24 hours on standby power.

Instructions for Proper Care and Use of Your Backup Battery

Please follow the more detailed instructions included with your battery for proper use, storage and care to ensure that it will function as needed during a power outage. If you do not store your battery correctly, it may shorten its useful life.

Environmental factors such as temperature can shorten your battery's useful life. We recommend that you store your battery above 5°F and below 113°F. These batteries are rechargeable. They will not last forever and should be replaced every 5 to 10 years, or when your device starts to make a loud beeping sound. That sound means that the battery is depleted and must be replaced.

If you choose to lease the battery backup service from Adams, we will monitor and replace batteries as needed.

If you have any questions about your battery options, Adams' battery backup service, or how to care for your FTTH battery, please contact our office at 217-696-4611 or visit our website at www.adams.net/battery.

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