



## Lifeline and Link Up Assistance Programs

Adams Telephone Co-Operative is a quality telecommunications services provider who provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

	<u>Monthly Service Charge</u>
<b>Single Party Residence Service*</b>	\$22.39
<b>Single Party Business Service*</b>	\$22.39
<b>Federal Subscriber Line Charge-Single Line</b>	\$ 6.50
<b>Directory Assistance</b>	65¢

**Touch Tone Service** - provided as part of local service rate

**Toll Blocking** - available at no charge for low income customers that qualify

**Emergency 911 Service** - charged according to government assessments

Access to operator services and interexchange services available

\*Unlimited local minutes provided as part of the plan.

Low-income individuals eligible for Lifeline or Link-Up assistance programs may be eligible for discounts from these basic local service charges through state specified assistance plans. Lifeline is a government assistance program and is non-transferrable. Only eligible consumers may enroll in the program, and the program is limited to one discount per household, for either telephone or broadband Internet service. Link-Up provides assistance with the installation charge for telephone service.

Basic services are offered to all consumers in the Adams Telephone Co-Operative service territories at the rates, terms and conditions specified in the Cooperative's assessments. If you have any questions regarding Adams Telephone Co-Operative services, please call Adams at 217-696-4411 or visit the business office at 405 Emminga Road, Golden, Illinois.

### **Lifeline and Link Up Assistance**

Lifeline and Link Up are government programs that make telephone or broadband Internet service more affordable for eligible, low-income households.

#### **What is Lifeline?**

Lifeline is a federal program that provides a monthly \$9.25 discount on telephone or broadband Internet service to eligible households. If the eligible consumer voluntarily elects toll-blocking while initiating Lifeline service, a deposit is not required.

#### **What is Link Up?**

Link Up is a state program that helps pay the installation charge for telephone service.

#### **Who is eligible?**

To be eligible for the program, you, your dependent, or your household must participate in one of the following programs:

- Medicaid or Medical Assistance Program
- SNAP: Supplemental Nutrition Assistance Program (formerly Food Stamps)

- SSI: Supplemental Security Income
- Federal Public Housing Assistance (Section 8)
- Veteran’s Pension or Survivor’s Pension Benefits

Customers may also qualify for Lifeline if their total household income does not exceed [135% of the Federal Poverty Guidelines](#).

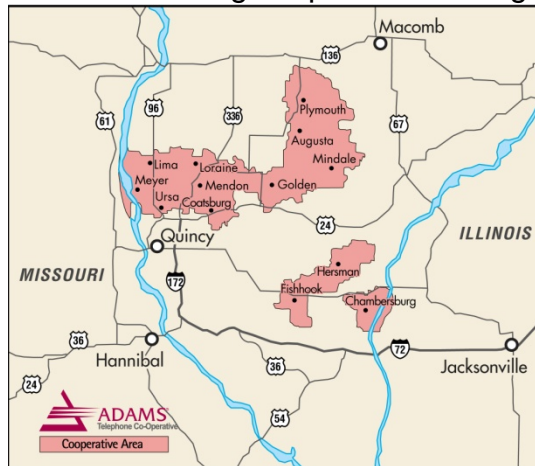
**Are there restrictions?**

The Lifeline and Link Up programs are limited to one benefit per household and are non-transferable. Lifeline provides a discount on either telephone or broadband Internet service. Subscribers willfully making false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

**What is the service territory of Adams Telephone Co-Operative?**

Lifeline and Link Up programs are available to eligible customers in the service territory of Adams Telephone Co-Operative, which covers the following telephone exchanges:

Augusta	(217) 392-xxxx
Chambersburg	(217) 327-xxxx
Coatsburg/Paloma	(217) 455-xxxx
Fishhook	(217) 338-xxxx
Golden/LaPrairie	(217) 696-xxxx
Hersman	(217) 289-xxxx
Lima	(217) 985-xxxx
Loraine	(217) 938-xxxx
Mendon	(217) 936-xxxx
Meyer	(217) 647-xxxx
Mindale	(217) 667-xxxx
Plymouth	(309) 458-xxxx
Ursa	(217) 964-xxxx



**How can I apply for the Lifeline and/or Link Up Programs?**

To enroll in Lifeline, please call Adams Telephone Co-Operative at 217-696-4411 or visit the business office at 405 Emminga Road, Golden, Illinois.