Conduct Business Anytime, Anywhere, on Any Device
One of the greatest benefits of Adams is giving employees the ability to conduct business anytime, anywhere, on any device. With seamless integrated mobility, Instant Messaging with Presence, Find Me/Follow Me, and more, Adams provides everything necessary to turn any device into a business phone. This is more than an increase in employee productivity; this means improved customer satisfaction, increased sales and, ultimately, a very positive impact on the bottom line.

Business Calls Anywhere
No longer is business tethered to the desk. With Adams, business calls can be placed or received from anywhere. Find Me/ Follow Me means all your devices can ring at once, or calls can follow you by ringing your devices sequentially. Call Forwarding allows calls to be forwarded from a business phone directly to any other number or device. And by entering a simple code, calls can be transferred instantly and easily.

Any Device
These days, business does not just happen on a desk phone. Adams lets today's mobile workforce stay connected on desk phones, smartphones or laptops — regardless of their physical location. The Adams mobility client, VIPresence, allows smartphones and laptops to work with a business number or extension, including access to corporate directories and file sharing.

IM and Presence
Adams goes beyond voice, providing multiple ways to communicate with coworkers. VIPresence makes communication easy by automatically populating the user’s contacts. Then, with just a click on any mobile device or laptop, chats are initiated with one person or a group. And Presence shows, at a glance, which coworkers are available, away or busy, and lets users easily set their own status.

Business Continuity
Whether due to a power failure or natural disaster, closing down, even for a few days, could destroy a business. Adams provides the ability for every phone and device to work as a business phone, even if the entire office system is not available. Employees are able to continue to make calls from mobile devices or desktops, and settings like Call Forwarding can still be managed within the VIPresence client or the Customer Administration Portal. Inbound calls will never be missed, and customers will never know the difference.

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